

Jules Borel & Co. Return Policy Effective 7/1/17

RETURN POLICY

Subject to the provisions below, and excluding movements, products may be returned within 30 days of receipt. No returns will be issued past 30 days. All products received for credit must have a *Return Authorization Number* (RMA) issued by Seller. This number must be printed on the outside of the returned package.

Buyer is responsible for insuring the returned product. This insurance will cover cost of the item in the event of carrier damage or lost package. Returned items must be in sellable condition and may incur a minimum 10% restocking fee. Buyer agrees to pack all items in original Seller packaging, including any instructions or literature.

Return Merchandise Authorization (RMA)

Buyer agrees to contact Seller, either via phone or through our website, stating the reason for item return and invoice number to receive an RMA number. RMA numbers can be found under “My Account” tab after logging in, select the order number which the item was purchased then follow directions for “Request a Return”. Items received without an RMA may be returned to Buyer at Buyer’s expense. The provision of an RMA is not an admission by Seller that the product is defective or is appropriate for return. Seller retains the right in its discretion to reject the return for cause and return it to Buyer at Buyer’s expense.

Movement Returns

Movement manufacturers do not warranty movements used for repair purposes. Buyer agrees to inspect all movements upon receipt and before installation. If a movement is defective when received, Buyer agrees to call for an *RMA*. Buyer must return the movement, including all parts, in the original movement packaging within 10 days of the purchase date. Movements which have been installed will not be accepted for return. Movements returned after 10 days of the purchase date may be returned to Buyer at Buyer’s expense.

NO RETURNS WILL BE ACCEPTED ON BATTERIES, CIRCUITS, COILS, CAPACITORS OR SPECIAL ORDER ITEMS, UNLESS THE NEED FOR RETURN IS CAUSED BY SELLER’S ERROR.